

NORDMENDE

MICROWAVE

USER MANUAL

NM20IX

Read these instructions carefully before using your microwave oven, and keep it carefully.

If you follow the instructions, your oven will provide you with many years of good service.

SAVE THESE INSTRUCTIONS CAREFULLY



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PART 1: SAFETY PRECAUTIONS

Important safety instructions warning

To reduce the risk of fire, electric shock, injury to persons or exposure to excessive microwave oven energy when using your appliance, follow basic precautions, including the following:

1. **Warning:** Liquids and other foods must not be heated in sealed containers since they are liable to explode.
2. **Warning:** It is hazardous for anyone other than a competent person to carry out any service or repair operation that involves the removal of a cover which gives protection against exposure to microwave energy.
3. This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children can not play with the appliance. Cleaning and user maintenance can not be done by children unless they are older than 8 and supervised.

4. Keep the appliance and its cord out of reach of children less than 8 years.
5. Only use utensils that are suitable for use in microwave ovens.
6. The oven should be cleaned regularly and any food deposits should be removed.
7. Read and follow the specific: "PRECAUTIONS TO AVOID POSSIBLE EXPOSURE TO EXCESSIVE MICROWAVE ENERGY".
8. When heating food in plastic or paper containers, keep an eye on the oven due to the possibility of ignition.
9. If smoke is emitted, switch off or unplug the appliance and keep the door closed in order to stifle any flames.
10. Do not overcook food.
11. Do not use the oven cavity for storage purposes. Do not store items, such as bread, cookies, etc. inside the oven.
12. Remove wire twist-ties and metal handles from paper or plastic containers/bags before placing them in the oven.
13. Install or locate this oven only in accordance with the installation instructions provided.

14. Eggs in their shell and whole hard-boiled eggs should not be heated in microwave ovens since they may explode, even after microwave heating has ended.
15. This appliance is intended for domestic use only; do not use it for other purposes. Commercial use will void the guarantee.
16. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
17. Do not store or use this appliance outdoors.
18. Do not use this oven near water, in a wet basement or near a swimming pool.
19. The temperature of accessible surfaces may be high when the appliance is operating. The surfaces are liable to get hot during use. Keep cord away from heated surface and do not cover any vents on the oven.
20. Do not let cord hang over edge of table or counter.
21. Failure to maintain the oven in a clean condition could lead to deterioration of the surface that

could adversely affect the life of the appliance and possibly result in a hazardous situation.

22. The contents of feeding bottles and baby food jars need to be stirred or shaken and the temperature checked before consumption, in order to avoid burns.
23. Microwave heating of beverages can result in delayed eruptive boiling, therefore care must be taken when handling the container.
24. The appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
25. Children should be supervised to ensure that they do not play with the appliance.
26. The appliances are not intended to be operated by means of an external timer or separate remote-control system.
27. Accessible parts may become hot during use. Young children should be kept away.
28. The appliance should not be cleaned with a steam cleaner.
29. During use the appliance becomes hot. Care should be taken to avoid touching heating elements inside the appliance.

30. **WARNING:** The appliance and its accessible parts become hot during use. Care should be taken to avoid touching heating elements. Children less than 8 years of age shall be kept away unless continuously supervised.
31. The microwave is intended for heating food and beverages. Drying of food or clothing and heating of warming pads, slippers, sponges, damp cloth and similar may lead to risk of injury, ignition or fire.

**READ CAREFULLY AND KEEP FOR FUTURE
REFERENCE**

Precautions to avoid possible exposure to excessive microwave energy

- (a) Do not attempt to operate this oven with the door open since this can result in harmful exposure to microwave energy. It is important not to break or tamper with the safety interlocks.
- (b) Do not place any object between the oven front face and the door, or allow dirt or cleaner residue to accumulate on sealing surfaces.
- (c) **WARNING:** If the door or door seals are damaged, the microwave must not be operated until it has been repaired by a competent person.

Addendum

If the apparatus is not maintained in a good state of cleanliness, its surface could be degraded and affect the lifespan of the apparatus and lead to a dangerous situation.

To Reduce the Risk of Injury to Persons Grounding Installation



Danger

Electric Shock Hazard

Touching some of the internal components can cause serious personal injury or death. Do not disassemble this appliance.

 **Warning**

Electric Shock Hazard

Improper use of grounding can result in electric shock. Do not plug into an outlet until appliance is properly installed and grounded.

- This appliance must be grounded. In the event of an electrical short circuit, grounding reduces the risk of electric shock by providing an escape wire for the electric current.
- This appliance is equipped with a cord having a grounding wire with a grounding plug. The plug must be plugged into an outlet that is properly installed and grounded.
- Consult a qualified electrician or serviceman if the grounding instructions are not completely understood or if doubt exists as to whether the appliance is properly grounded.

Cleaning

Be sure to unplug the appliance from the power supply during cleaning.

1. Clean the cavity of the microwave after use with a slightly damp cloth.
2. Clean the accessories with soapy water.
3. The door frame, seal and neighbouring parts must be cleaned carefully with a damp cloth when they are dirty.
4. Do not use harsh abrasive cleaners or sharp metal scrapers to clean the microwave door glass since they can scratch the surface, which may result in shattering of the glass.
5. For easier cleaning of the baked on food on the cavity walls: Place half a lemon in a bowl, add 300ml (1/2 pint) water and heat on 100% microwave power for 10 minutes. Wipe the oven clean using a soft, dry cloth.

Utensils

Personal Injury Hazard

It is hazardous for anyone other than a competent person to carry out any service or repair operation that involves the removal of a cover which gives protection against exposure to microwave energy.

See the instructions on “Materials you can use in microwave oven or to be avoided in microwave oven.” There may be certain non-metallic utensils that are not safe to use for microwaving. If in doubt, you can test the utensil in question following the procedure below.

Utensil Test:

1. Fill a microwave-safe container with 1 cup of cold water (250ml) along with the utensil in question.
2. Cook on maximum power for 1 minute.
3. Carefully feel the utensil. If the empty utensil is warm, do not use it for microwave cooking.
4. Do not exceed 1 minute cooking time.

Materials you can use in microwave oven

Utensils	Remarks
Aluminum foil	Shielding only. Small smooth pieces can be used to cover thin parts of meat or poultry to prevent overcooking. Arcing can occur if foil is too close to oven walls. The foil should be at least 1 inch (2.5cm) away from oven walls.
Browning dish	Follow manufacturer's instructions. The bottom of browning dish must be at least 3/16 inch (5mm) above the turntable. Incorrect usage may cause the turntable to break.
Dinnerware	Microwave-safe only. Follow manufacturer's instructions. Do not use cracked or chipped dishes.
Glass jars	Always remove lid. Use only to heat food until just warm. Most glass jars are not heat resistant and may break.
Glassware	Heat-resistant oven glassware only. Make sure there is no metallic trim. Do not use cracked or chipped dishes.
Oven cooking bags	Follow manufacturer's instructions. Do not close with metal tie. Make slits to allow steam to escape.
Paper plates and cups	Use for short-term cooking/warming only. Do not leave the microwave unattended while cooking.
Paper towels	Use to cover food for reheating and absorbing fat. Use with supervision for a short-term cooking only.
Parchment paper	Use as a cover to prevent splattering or a wrap for steaming.

Plastic	Microwave-safe only. Follow the manufacturer's instructions. Should be labeled "Microwave Safe". Some plastic containers soften, as the food inside gets hot. „Boiling bags“ and tightly closed plastic bags should be slit, pierced or vented as directed by package.
Plastic wrap	Microwave-safe only. Use to cover food during cooking to retain moisture. Do not allow plastic wrap to touch food.
Thermometers	Microwave-safe only (meat and candy thermometers).
Wax paper	Use as a cover to prevent splattering and retain moisture.

Materials to be avoided in microwave oven

Utensils	Remarks
Aluminum tray	May cause arcing. Transfer food into microwave-safe dish.
Food carton with metal handle	May cause arcing. Transfer food into microwave-safe dish.
Metal or metal-trimmed utensils	Metal shields the food from microwave energy. Metal trim may cause arcing.
Metal twist ties	May cause arcing and could cause a fire in the oven.
Paper bags	May cause a fire in the oven.
Plastic foam	Plastic foam may melt or contaminate the liquid inside when exposed to high temperature.
Wood	Wood will dry out when used in the microwave oven and may split or crack.

PART 2: SETTING UP YOUR OVEN

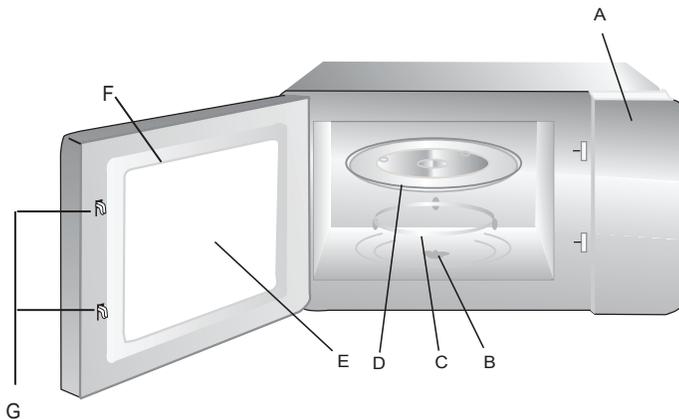
Names of Oven Parts and Accessories

Remove the oven and all materials from the carton and oven cavity.

Your oven comes with the following accessories:

Glass tray	1
Turntable ring assembly	1
Instruction Manual	1

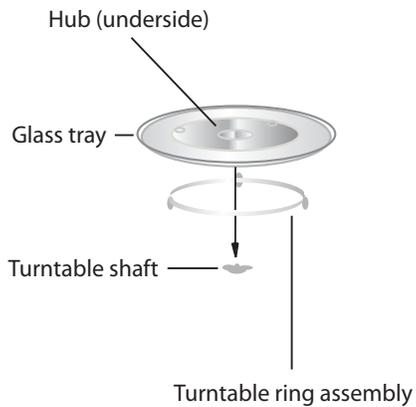
- A) Control panel
- B) Turntable shaft
- C) Turntable ring assembly
- D) Glass tray
- E) Observation window
- F) Door assembly
- G) Safety interlock system



Grill Rack (Only be used in grill function and be placed on the glass tray)

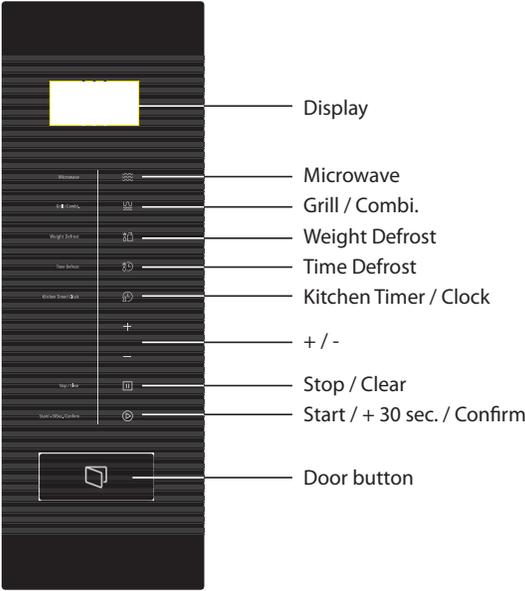


Turntable Installation



- a. Never place the glass tray upside down. The glass tray should never be restricted.
- b. Both glass tray and turntable ring assembly must always be used during cooking.
- c. All food and containers of food should always placed on the glass tray for cooking.
- d. If the glass tray or turntable ring assembly cracks or breaks, contact your nearest authorized service center.

PART 3: CONTROL PANEL



PART 4: INSTALLATION AND CONNECTION

1. This appliance is only intended for domestic use.
2. This appliance is intended for built-in use only. It is not intended for counter-top use or for use inside a cupboard.
3. Please observe the special installation instructions.
4. The appliance can be installed in a 60cm wide wall-mounted cupboard (at least 30cm deep and 85cm off the floor).
5. The appliance is fitted with a plug and must only be connected to a properly installed earthed socket.
6. The mains voltage must correspond to the voltage specified on the rating plate.
7. The socket must be installed and connecting cable must only be replaced by a qualified electrician. If the plug is no longer accessible after installation, an all-pole isolating switch must be present on the installation side with a contact gap of at least 3mm.
8. Adapters, multi-way strips and extension leads must not be used. Overloading can result in a risk of fire.



The accessible surface may be hot during operation.

Installation Instruction

The following must be noted

Electrical connection

The appliance is fitted with a plug and must only be connected to a properly installed earthed socket. Only a qualified electrician who takes the appropriate regulations into account may install the socket or replace the connecting cable. If the plug is no longer accessible following installation, an all-pole isolating switch must be present on the installation side with a contact gap of at least 3 mm. Contact protection must be ensured by the installation.

Fitted units

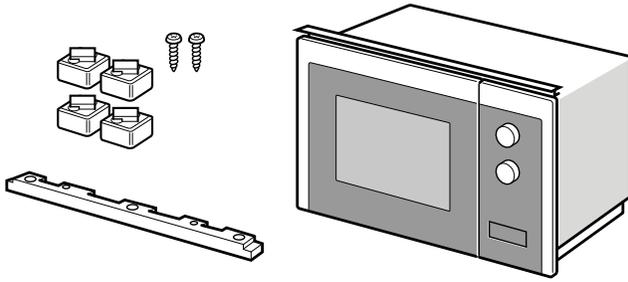
The installation cabinet must not have a back panel behind the appliance. Minimum installation height: 85cm off the ground. Ventilation slots and intakes must not be covered.

Appliance in a wall-hanging unit - Fig. 1A

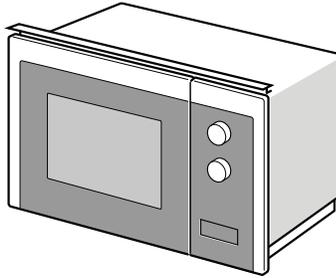
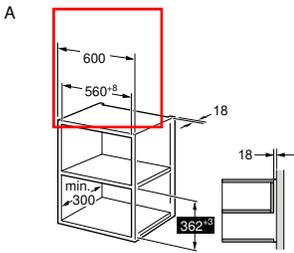
Appliance in a tall unit - Fig. 1B

Installing the oven - Fig. 2

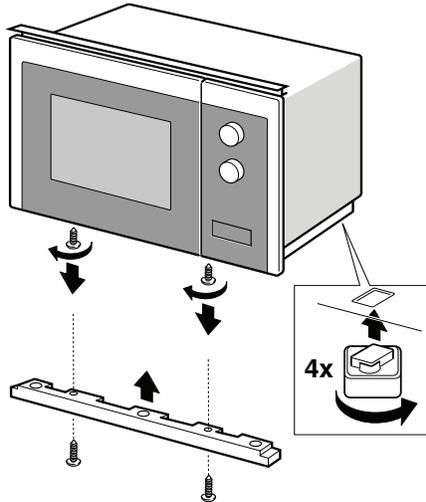
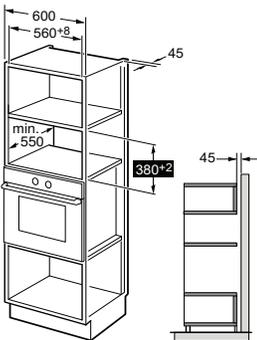
Note: Do not trap or kink the mains lead.



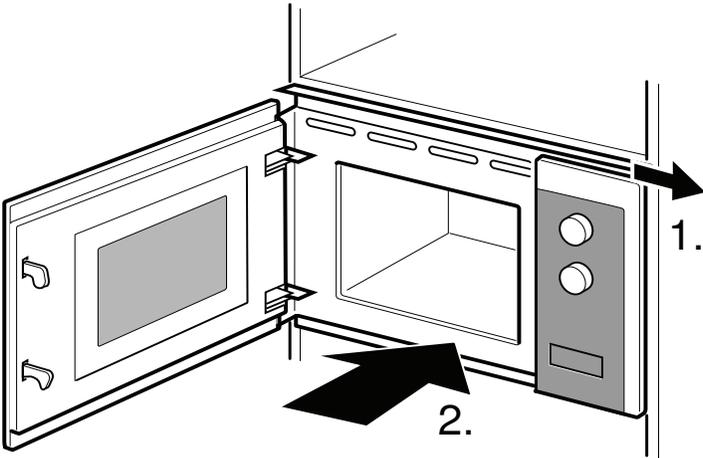
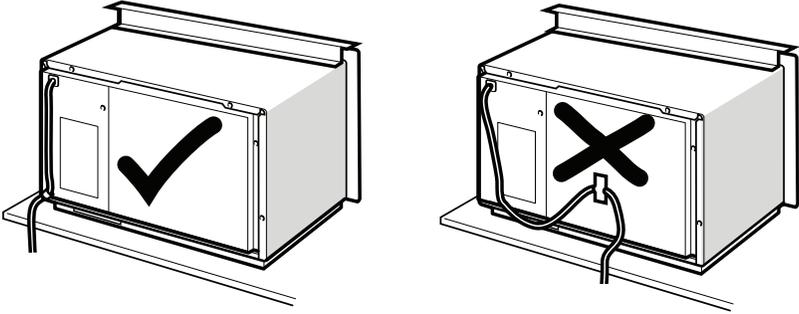
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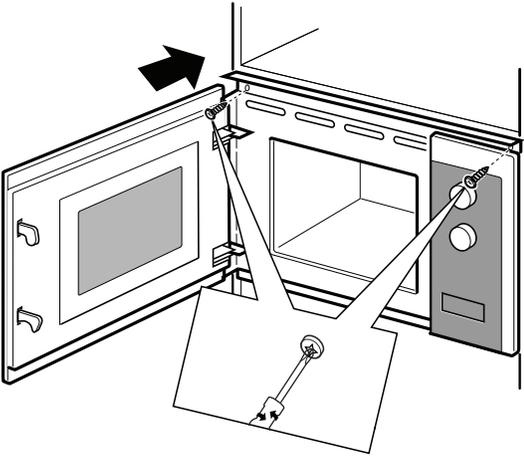


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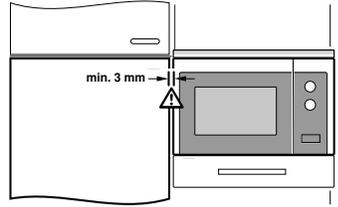


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3.



PART 5: OPERATION INSTRUCTION

This microwave oven uses modern electronic control to adjust cooking parameters to meet your needs better for cooking.

1. Clock Setting

When the microwave oven is powered on it will display "WELCOME" and a buzzer will ring once. If there is no operation within 1 minute, it will enter to waiting state and "0:00" will display.

- 1) Press "Kitchen Timer/Clock" twice, the screen will display "00:00" and the hour figures will flash;
- 2) Press "-" or "+" to adjust the hour figures, the input time should be within 0-23.
- 3) Press "Kitchen Timer/Clock" or "Start/+30Sec./Confirm" to confirm, the minute figures will flash.
- 4) Turn "-" or "+" to adjust the minute figures, the input time should be within 0--59.
- 5) Press "Kitchen Timer/Clock" or "Start/+30Sec./Confirm" to finish clock setting. ":" will flash. The current time will display.

NOTE: 1) If the clock is not set, it would not function when powered.

2. Microwave Cooking

- 1) Press the "Microwave" key once, and "P100" will display.
- 2) Press "Microwave" repeatedly to select the microwave power. "P100", "P80", "P50", "P30", "P10" will display in order.
- 3) Press "-" or "+" to adjust the cooking time.
(The maximum cooking time is 95 minutes)
- 4) Press "Start/+30Sec./Confirm" to start cooking.

NOTE: the step quantities for the adjustment time of the coding switch are as follow:

- 0---1 min : 5 seconds
- 1---5 min : 10 seconds
- 5---10 min : 30 seconds
- 10---30 min : 1 minute
- 30---95 min : 5 minutes

Microwave Power Chart

Microwave Power	High	Med. High	Med.	Med. Low	Low
Display	P100	P80	P50	P30	P10

3. Grill or Combi. Cooking

Press "Grill/Combi." once, the screen will display "G", and press "Grill/Combi." repeatedly to choose the power you want, and "G", "C-1" or "C-2" will display.

Press "-" or "+" to set cooking time. (The maximum cooking time is 95 minutes) Press "Start/+30Sec./Confirm" again to start cooking.

Example: If you want to use 55% microwave power and 45% grill power (C-1) to cook for 10 minutes, you can operate the oven as the following steps.

- 1) Press "Grill/Combi." once, the screen displays "G".
- 2) Continue to press "Grill/Combi." until the screen displays "C-1".
- 3) Press "-" or "+" to adjust the cooking time until the oven displays "10:00".
- 4) Press "Start/+30Sec./Confirm" to start cooking.

Combination Power instructions:

Program	Display	Microwave Power	Grill Power
Grill	G	0%	100%
Combi. 1	C-1	55%	45%
Combi. 2	C-2	36%	64%

NOTE: If half the grill time passes, the oven sounds twice, and this is normal. In order to have a better effect of grilling food, you should turn the food over, close the door, and then press "Start/+30Sec./Confirm" to continue cooking.

If no operation, the oven will continue working.

4. Defrost By Weight

- 1) Press "Weight Defrost" once, the screen will display "100".
- 2) Press "-" or "+" to select the food weight. The range of weight is 100-2000g.
- 3) Press "Start/+30Sec./Confirm" key to start defrosting.

5. Defrost By Time

- 1) Press "Time Defrost" once, the screen will display "00:00".
- 2) Press "-" or "+" to select the cooking time .The maximum time is 95 minutes.
- 3) Press "Start/+30Sec./Confirm" key to start defrosting.

6. Multi-Stage Cooking

2 stages can be maximumly set. If one stages is defrosting, it should be put in the first stage automatically. The buzzer will ring once after each stage and the next stage will begin.

NOTE: Auto menu and speedy cooking cannot be set as one of the multi-stage.

Example: if you want to defrost the food for 5 minutes, then to cook with 80% microwave power for 7 minutes. The steps are as following:

- 1) Press "Time Defrost" once, the screen will display "00:00".
- 2) Press "-" or "+" to adjust the defrost time of 5 minutes;
- 3) Press "Microwave" once, the screen will display "P100".
- 4) Press "Microwave" repeatedly to choose microwave power till "P80" displays;
- 5) Press "-" or "+" to adjust the cooking time of 7 minutes;
- 6) Press "Start/+30Sec./Confirm" to start cooking.

7. Kitchen Timer

- 1) Press "Kitchen Timer/Clock" once, the screen will display "KT 00:00".
- 2) Press "-" or "+" to enter the correct timer.
(The maximum cooking time is 95 minutes)
- 3) Press "Start/+30Sec./Confirm" or "Kitchen Timer/ Clock" to confirm setting.
- 4) When the kitchen time is reached, the buzzer will ring 5 times.
If the clock has been set (24-hour system), the screen will display the current time.

NOTE: The kitchen timer is different from a 24-hour clock, the kitchen timer is a timer.

8. Auto Menu

- 1) In waiting state, press “+” repeatedly to choose the menu.
- 2) Press “Start/+30Sec./Confirm” to confirm the menu you choose.
- 3) Press “-” or “+” to choose the food weight.
- 4) Press “Start/+30Sec./Confirm” to start cooking.

The menu chart:

Menu	Weight	Power
Pizza	200 g	100%(Mic.)
	400 g	
Meat	250 g	100%(Mic.)
	350 g	
	450 g	
Vegetable	200 g	100%(Mic.)
	300 g	
	400 g	
Pasta	50g (with 450 cold water)	80%(Mic.)
	100g (with 800 cold water)	
Potato	200 g	100%(Mic.)
	400 g	
	600 g	
Fish	250 g	80%(Mic.)
	350 g	
	450 g	
Beverage	1cup (about 120ml)	100%(Mic.)
	2cups (about 240ml)	
	3cups (about 360ml)	
Popcorn	50 g	100%(Mic.)
	100 g	

9. Speedy Cooking

- 1) In waiting state, press “Start/+30Sec./Confirm” key to cook with 100% power level for 30 seconds. Each press on the same key can increase 30 seconds. The maximum cooking time is 95 minutes.
- 2) During the microwave, grill, combination cooking and the defrost by time process, press “Start/+30Sec./Confirm” to increase the cooking time.
- 3) Under the states of auto menu and defrost by weight, cooking time cannot be increased by pressing “Start/+30Sec./Confirm”.
- 4) In waiting state, press “-” to choose the cooking time. After adjusting the cooking time, press “Start/+30Sec./Confirm” to start microwave cooking with 100 % power lever

10. Lock Function for Children

Lock: In waiting state, press "STOP/Clear" for 3 seconds to enter the children-lock state and the current time will display if the time has been set, otherwise, the screen will display "🔒 : : 🔒".

Lock quitting: In locked state, press "STOP/Clear" for 3 seconds, the lock is released.

11. Inquiring Function

- 1) In cooking states of microwave or grill and combination. Press "Microwave" or "Grill/Combi," the current power will be displayed for 3 seconds.
- 2) If the dock has been set, during cooking state, press "Kitchen Timer/Clock" to check the current time. It will be displayed for 3 seconds.

12. Specification

- (1) If the door is opened in the process of cooking, close the door and then press "Start/+30Sec./Confirm" to continue cooking.
- (2) Once the cooking programme has been set, "Start/+30Sec./Confirm" is not pressed in 5 minutes. The current time will be displayed. The setting will be cancelled.
- (3) The buzzer sounds once by efficient press, inefficient press will be no response.

13. Open the oven door

press " button, the oven door will open.

PART 6: TROUBLE SHOOTING

Normal	
Microwave oven interfering TV reception	Radio and TV reception may be interfered when microwave oven operating. It is similar to the interference of small electrical appliances, like mixer, vacuum cleaner, and electric fan. It is normal.
Dim oven light	In low power microwave cooking, oven light may become dim. It is normal.
Steam accumulating on door, hot air out of vents	In cooking, steam may come out of food. Most will get out from vents. But some may accumulate on cool place like oven door. It is normal.
Oven started accidentally with no food in.	It is forbidden to run the unit without any food inside. It is very dangerous.

Trouble	Possible Cause	Remedy
Oven can not be started.	(1) Power cord not plugged in tightly.	Unplug. Then plug again after 10 seconds.
	(2) Fuse blowing or circuit breaker works.	Replace fuse or reset circuit breaker (repaired by professional personnel of our company)
	(3) Trouble with outlet.	Test outlet with other electrical appliances.
Oven does not heat.	(4) Door not closed well.	Close door well.
Glass turntable makes noise when microwave oven operates	(5) Dirty roller rest and oven bottom.	Refer to „Maintenance of Microwave“ to clean dirty parts.



According to Waste of Electrical and Electronic Equipment (WEEE) directive, WEEE should be separately collected and treated. If at any time in future you need to dispose of this product please do NOT dispose of this product with household waste. Please send this product to WEEE collecting points where available.



PART 7: SPECIFICATIONS

Model:	NM21IX
Rated Voltage:	230 V~ 50 Hz
Rated Input Power (Microwave):	1270 W
Rated Output Power (Microwave):	800 W
Rated Input Power (Grill):	1000 W
Oven Capacity:	20 L
Turntable Diameter:	Ø 255 mm
External Dimensions (wide × dept × high):	594 × 333 × 382 mm
Net Weight:	17 kg

PART 8: DISPOSAL

INSTRUCTIONS AND INFORMATION REGARDING THE DISPOSAL OF USED PACKAGING MATERIALS

Dispose of packaging material at a public waste disposal site.

DISPOSAL OF USED ELECTRICAL AND ELECTRONIC APPLIANCES



The meaning of the symbol on the product, its accessory or packaging indicates that this product shall not be treated as household waste. Please, dispose of this product at your applicable collection point for the recycling of electrical & electronic equipment waste. Alternatively in some states of the European Union or other European states you may return your products to your local retailer when buying an equivalent new product. The correct disposal of this product will help save valuable natural resources and help in preventing the potential negative impact on the environment and human health, which could be caused as a result of improper liquidation of waste. Please ask your local authorities or the nearest waste collection centre for further details. The improper disposal of this type of waste may fall subject to national regulations for fines.

For business entities in the European Union

If you wish to dispose of an electrical or electronic device, request the necessary information from your seller or supplier.

Disposal in other countries outside the European Union

If you wish to dispose of this product, request the necessary information about the correct disposal method from local government departments or from your seller.



This product meets all the basic EU regulation requirements that relate to it.

Changes to the text, design and technical specifications may occur without prior notice and we reserve the right to make these changes.

NORDMENDE